Ethics & Sustainability Performance Data

Key Performance Indicators

Area	Target	End Date	2025/26 Performance	2024/25 Performance
RAW MATERIALS SOURCING	100% of the cotton used in own-brand products to be from more sustainable or recycled sources.	2025	91.6%*	82.4%
RAW MATERIALS SOURCING	100% of the palm oil and palm kernel oil-based ingredients and derivatives used in all own-brand products to be RSPO-segregated certified.	2025	83.9%	82.5%
RAW MATERIAL SOURCING	100% of the timber used in own-brand products will be from more sustainable or recycled sources.	2025	47.7%	15.3%
AQUACULTURE & FISHERIES	100% of our own-brand fish and shellfish to come from third-party verified responsible sources.	2025	96.8%	95.0%
CIRCULARITY	All own-brand primary product packaging across our two brands to be widely recyclable, reusable or home compostable.	2025	John Lewis: 97.5% Waitrose: 98.1%	John Lewis: 95.0% Waitrose: 96.7%
WASTE	85% of all operational waste across the Partnership to be recyclable.	2028	71.1%*	70.8%◊
WASTE	Waitrose to reduce operational food waste by 50% against a 2018 baseline.	2030	-21.8%*	-28.2%◊
CLIMATE ACTION	Net zero across our entire operations (Scope 1 & 2).[1]	2035	-39.6%*	-24.3%◊
CLIMATE ACTION	All electricity procured by the Partnership to be renewable certified.	2028	100%	92.9%
HEALTH	Increase sales of own-brand healthy food and drink to 65%, as a proportion of total volume.	2026	70.1%	70.0%

[1] This is reporting our absolute market-based reduction in global greenhouse gas emissions (Energy & Industrial scopes 1 & 2 only), compared to a 2020/21 baseline of 146,762 tCO_2e. All carbon reporting is now against the revised baseline of 2020/21 JLP trading year following the validation of our Science Based Targets (SBT). This figure does not include any Forest, Land and Agriculture (FLAG) emissions as per our Energy & Industrial SBTi (targets). We will report against our Scope 1 FLAG science-based target covering Leckford Farm in due course, enabled by the recent finalisation of the GHG Protocol Land Sector and Removals Guidance.

* This year, KPMG LLP has issued an independent limited assurance report over the selected data highlighted in this table with an asterisk symbol (*) using the assurance standards ISAE (UK) 3000 and ISAE 3410. The assurance opinion can be found on www.johnlewispartnership.co.uk/csr/reporting/reports-policies-standards.html and the reporting criteria can be found on www.johnlewispartnership.co.uk/csr/reporting/reports-policies-standards.html.

◊ KPMG LLP has previously issued an independent limited assurance report over the selected data marked with a white diamond (◊) using the assurance standards ISAE (UK) 3000 and ISAE 3410. KPMG's conclusions for the current period does not cover this information. The previous period's assurance can be found on the Partnership's website.

Ethics & Sustainability[1] Data

* This year, KPMG LLP has issued an independent limited assurance report over the selected data highlighted in the table below with an asterisk symbol (*) using the assurance standards ISAE (UK) 3000 and ISAE 3410. Both the assurance opinion and Basis of Reporting can be found at www.johnlewispartnership.co.uk/ethics-sustainability/sustainability-reporting

◇ KPMG LLP has previously issued an independent limited assurance report over the selected data marked with a white diamond (◇) using the assurance standards ISAE (UK) 3000 and ISAE 3410. KPMG's conclusions for the current period does not cover this information.

Raw Materials Target	2025/26	2024/25	2023/24
Key raw materials in our own-brand products will be from more sustainable or recycled sources: by 2025 for cotton, timber, cashmere, soya, palm, cocoa, feather & down.[2]			
100% of the cotton used in own-brand products to be from more sustainable or recycled sources[3] (Percentage of cotton in own-brand products that is from more sustainable or recycled sources)	91.6%*	82.4%	80%◇
100% of the timber used in own-brand products will be from more sustainable or recycled sources	Group Total (Better & Best): 47.7%[4] Best: 29.0% Better: 18.7% Good: 6.9% In Progress / Unverified: 45.4%	Group Total (Better & Best): 15.3% Best: 10.4% Better: 4.9% Good: 15.1% In Progress / Unverified: 69.6%	Not reported
100% of the cashmere used in own-brand products will be from more sustainable or recycled sources[5]	76.6%	68.8%	63%
100% of the soya used in Waitrose own-brand products will be deforestation- and conversion-free	Deforestation- and conversion-free Total: 36.6% Certified Total:[6] 100% – Physically certified: 3.5% – Organic certified: 7.6% – RTRS Regional Credits:[7] 62.1% – RTRS Credits (Other): 3.1% – Low Risk Origin (USSAP): 23.7%	Deforestation- and conversion-free Total: 21.6% Certified Total: 100% – Physically certified: 23.1% – Organic certified: 6.4% – RTRS Regional Credits: 56.3% – RTRS Credits (Other): 1.1% – Low Risk Origin: 13.1%	Deforestation- and conversion-free Total: 38.9% Certified Total: 100% – Physically certified: 17.9% – Organic certified: 8.6% – RTRS Regional Credits: 37.5% – RTRS Credits (Other): 11.8% – Low Risk Origin (USSAP): 24.1%
100% of the palm oil and palm kernel oil-based ingredients and derivatives used in all own-brand products to be RSPO-Segregated certified	Total: 100% – RSPO SG[8] (Segregated): 83.9% – RSPO MB[9] (Mass Balance): 15.3% – RSPO IS (Independent Smallholder)-Credit: 0.9% – RSPO Identity Preserved 0.0% Food products Total: 100% – RSPO SG: 99.7% – RSPO MB: 0.3% – RSPO IS-Credits: 0.0% – RSPO Identity Preserved 0.0%	Total: 100% – RSPO SG (Segregated): 82.5% – RSPO MB (Mass Balance): 17.4% – RSPO IS (Independent Smallholder)-Credit: 0.1% – RSPO Identity Preserved 0.0% Food products Total: 100% – RSPO SG: 98.8% – RSPO MB: 1.1% – RSPO IS-Credits: 0.1% – RSPO Identity Preserved 0.0%	Total: 100% – RSPO SG (Segregated): 77.8% – RSPO MB (Mass Balance): 21.8% – RSPO IS (Independent Smallholder)-Credit: 0.0% – RSPO Identity Preserved 0.4% Food products Total: 100% – RSPO SG: 95.6% – RSPO MB: 3.9% – RSPO IS-Credits: 0.0% – RSPO Identity Preserved 0.5%
100% of the cocoa used in own-brand products will be from certified sustainable sources	Total certified to third-party standards:[10] 99.9%[11] – Fairtrade MB: 56.2% – Fairtrade SG: 16.6% – Rainforest Alliance MB: 27.1% – Rainforest Alliance SG: 0.0% – Uncertified: 0.11%	Total certified to third-party standards: 90.3% – Fairtrade MB: 40.2% – Fairtrade SG: 20.3% – Rainforest Alliance MB: 29.4% – Rainforest Alliance SG: 0.4% – Uncertified: 9.7%	Total certified to third-party standards: 71.5% – Fairtrade MB: 46.4% – Fairtrade SG: 1.1% – Rainforest Alliance MB: 23.9% – Rainforest Alliance SG: 0.1% – Uncertified: 28.5%
100% of feather and down used in own-brand products to be from certified responsible sources	94.9%	98.6%	92.9%
Key raw materials in our own-brand products will be from more sustainable or recycled sources: by 2028 for polyester, leather and man-made cellulosics			
100% of polyester used in own-brand products to be from certified recycled sources	36.8%	28.7%	Not reported

[1] Additional commentary on performance can be found in the Ethics & Sustainability Report 2025/26.

[2] Soya, palm oil and cocoa performance figures in the table are based on the calendar year.

[3] In the 2025/26 financial year 3,857* tonnes of cotton is Better Cotton, resulting in 87.2%* of cotton being Better Cotton. While our performance reflects a significant improvement from previous years, we recognised that the remaining gap to 100% is primarily due to the quality of our product data and the ongoing transition of some suppliers to sourcing in accordance with our policy.

[4] Performance figures in this table show progress % counted by product rather than supply chain. The percentages represent all own-brand products that were ordered and had a final date for risk assessment due within the 2025/26 reporting period. Best, Better and Good categories are defined in our Responsible Sourcing of Timber & Paper Policy (30011 v1). Only Better and Best categories contribute to our target for more sustainable and recycled sources by 2025.

[5] Figures in this table show the percentages of total cashmere used in own brand products (ie pure and blends). 100% of our own brand pure cashmere products are Sustainable Fibre Alliance certified, including jumpers, hats and scarves.

[6] Physically certified soya: soya certified to a permitted sustainability standard using a mass balance or segregated supply chain model for chain of custody assurance, which has been bench marked by FEFAC as being deforestation and conversion free, with cut-off date before 1st Jan 2021. Organically certified soya: soya certified to a permitted organic standard compliant with the EU Organic Regulation. RTRS Credits: purchased on the Round Table on Responsible Soy (RTRS) trading platform from soya farmers certified to the RTRS standard. RTRS Regional Credits: bought specifically from RTRS certified farmers located in the Brazilian Cerrado biome or in the Argentine Gran Chaco region; areas where there is a high risk of deforestation and clearance of native vegetation. Area Mass-Balance: certified soya where there is financial traceability of the sustainability premium paid for soya back through the supply chain to producers in a specific region, but who may not have produced any of the physical soya that has been purchased. This differs from regional credits only in the requirement for accounting and assurance of materials flows along the supply chain at every stage.

[7] The John Lewis Partnership bought and claimed 500 credits from farms in the Argentine Gran Charco and 5,407 credits from farmers in the Brazilian Cerrado Region.

[8] SG: the Segregation supply chain model assures that RSPO-certified palm oil, palm kernel oil and derivatives delivered to the end user come only from RSPO-certified sources. It permits the mixing of RSPO-certified palm oil from a variety of sources in the supply chain but prohibits mixing with uncertified sources. This ensures that the palm materials used in products originate from certified growers.

[9] MB: the mass balance supply chain model administratively monitors and accounts for the volumes of RSPO-certified palm oil, palm kernel oil and derivatives throughout the entire supply chain. Its accounting system permits mixing of certified and uncertified materials but only allows the equivalent volume of certified material inputs to be sold as RSPO Mass-Balance certified. This enables trade in certified palm oil in long and highly complex supply chains, supporting responsible growers and building accountability along the supply chain.

[10] All cocoa in our own label products must be certified to either Fairtrade or Rainforest Alliance standards. Cocoa can be sourced via a physically segregated (SG) or a mass balance (MB) supply chain. Additionally Fairtrade segregated certified cocoa can be sourced via the Tony's Open Chain (TOC) sourcing model. MB: In a mass balance supply chain, Fairtrade or Rainforest Alliance certified cocoa can be mixed with non-certified cocoa during the manufacturing process as long as the actual volumes of sales on Fairtrade or Rainforest Alliance cocoa are tracked and audited throughout the supply chain. This process ensures that the quantity of ingredients in the final certified labelled product matches the quantity sold by certified farmers. SG: In a segregated supply chain, Fairtrade or Rainforest Alliance certified cocoa is kept separate from non-certified cocoa throughout the entire supply chain. This provides assurance that the physical ingredient used in a product was sourced from certified farmers.

[11] In 2025, we achieved 100% certified cocoa in our own brand products. However, at the start of 2025, 0.11% of cocoa in our supply chain did not meet our permitted certification standards.

Climate Action[12] Target	2025/26	2024/25	2023/24
Net zero emissions across our own operations by 2035 (Scope 1 & 2 Market-based) (Percentage change in scope 1 & 2 energy and industrial emissions (market-based) vs the 2020/21 baseline of 146,762 tCO_2e)	-39.6%*	-24.3%◊	-18.4%◊
Total Scope 1 Energy and Industrial emissions (tCO_2e) Combustion of gas and fuel for transport purposes and refrigeration (Total Scope 1 energy and industrial emissions, excluding any Forest, Land and Agriculture (FLAG) emissions)	87,083*	92,592◊	103,299◊
Scope 2 (tCO_2e) Electricity purchased, heat and steam generated for own use			
Total Scope 2 emissions (location-based)	93,372*	106,555◊	106,707◊
Total Scope 2 emissions (market-based)	1,515*	18,447◊	16,402◊
Fuel and Energy			
All electricity procured by the Partnership to be 100% renewable certified by 2028	100%[13]	92.9%	91.9%
An absolute energy reduction within the Partnership's physical estate of 25% by 2028 from a 2018 baseline	-25.2%	-26.2%	-24.5%
All Waitrose core store refrigeration to be hydrofluorocarbon (HFC) free by 2028	82.1% HFC free	75.0% HFC free	70.3% HFC free
Waitrose to stay under a 7% refrigerant gas leakage rate	5.3%	4.0%	5.2%
All heavy trucks to be converted to biomethane fuel by 2028	87.9%	77.5%	72.5%
Use of fossil fuels across the Partnership's transport			
Diesel displaced by low or zero carbon fuels (%) (Percentage of diesel displaced by low or zero carbon fuels)	54.0%*	49.4%◊	44.4%◊
Reduction in litres of fossil fuels (%) (Percentage change in fossil fuel consumption vs the 2018 baseline of 34,855,311 litre)	-52.7%*[14]	-47.3%◊	-42.7%◊
Selected scope 3 emissions tCO_2e			
Subset of our total scope 3 emissions including: offsite water treatment, third party operations, business travel, waste, and transmission and distribution losses from purchased electricity	15,706*	14,428◊	14,876◊

Health, Nutrition & Wellbeing[15] Target	2025	2024	2023
Increase sales of healthy food and drinks sold to 65%, as a proportion of total volume of own-brand sales	70.1%	70%	61%
Increase the volume of fruits, vegetables and plant-based foods sold by 10% by 2030[16]	2.1%	2%	1%
Increase the fibre content across key product categories by 25% by 2030.	4.5%	Not reported	Not reported

Circularity & Waste[17] Target	2025/26	2024	2023
85% of all operational waste across the Partnership will be recyclable by 2028 (Percentage of operational waste that is recycled)	71.1%*	70.8%◊	73.9%◊
All own-brand primary product packaging across our two brands will be widely recyclable, reusable or home compostable by 2025[18]	John Lewis: 97.5% Waitrose: 98.1%	John Lewis: 95.0% Waitrose: 96.7%	John Lewis: 93.1%◊ Waitrose: 96.9%◊
John Lewis: all product categories will have a buy back or take back solution by 2025	Seven out of ten categories[19]	Seven out of ten categories	Seven out of ten categories
Waitrose: by 2030, reduce operational food waste by 50% against a 2018 baseline (6,969 tonnes) (Percentage change in Waitrose operational food waste)	-21.8%*[20]	-28.2%◊	-27.5%◊

Agriculture, Aquaculture & Fisheries[12] Target	2025/26	2024/25	2023/24
100% of our own-brand fish and shellfish will come from third-party-verified responsible sources by December 2025	96.8%	95.0%	93.6%

[12] Performance figures in the table are based on the financial year.

[13] 100% of electricity consumption across our physical estate is backed by Renewable Energy Guarantees of Origin (REGO) certified renewable energy sources.

[14] Litres of fossil fuel consumed across the Partnership in the 2025/26 financial year are 16,490,748.*

[15] Data in this table is reported against the calendar year.

[16] This Includes: legumes, beans, pulses, nuts, seeds, minimally processed plant protein and mycoproteins as well as meat, fish and dairy alternatives. Performance figure in this table shows an increase in % of the volume of fruits, vegetables and plant-based food sales against the 2022 baseline.

[17] Performance figures in this table reported against financial year, with the exception of packaging which continues to be reported against calendar year.

[18] Data reported currently does not include reusable and home compostable packaging.

[19] Current categories (Home Furnishings, Large Electricals, Small Electricals, Menswear, Womenswear, Childrenswear and Beauty).

[20] Tonnes of Waitrose operational food waste for the 2025/26 financial year are 5,452.*

WWW.JOHNLEWISPARTNERSHIP.CO.UK

JOHN LEWIS PARTNERSHIP

JOHN LEWIS | WAITROSE

John Lewis Partnership plc
1 Drummond Gate, London, SW1V 2QQ

Incorporated and registered in England and Wales
under Company No. 233462