

Supplier name: Millbrook Healthcare Limited

Publication date: 17 December 2025

Millbrook Healthcare commitment to achieving Net Zero

Millbrook Healthcare is committed to achieving Net Zero emissions by 2050.

Millbrook Healthcare has been committed to achieving a carbon neutral organisation for many years and continue to lower our carbon missions year on year.

We have consistently taken significant steps to promote an environmentally friendly company with the engagement of personnel throughout the country

Our work has seen the company improve fuel efficiency, waste recycling, water usage, a reduction in paper use, electricity and gas usage all combining to ensure that we stay on track to our Net Zero commitment by 2050.

We have engaged with outside entities in the form of our Streamlined Energy and Carbon Reporting (SECR) commitments and go through annual checks on the company from our SECR consultants to assess our carbon reduction incentives. We have been contributing our carbon emissions to SECR since 2020 and every 4 years we undertake Energy Savings Opportunity Scheme (ESOS) checks. ESOS is distinct from the streamlined energy and carbon reporting (SECR) regulations, though many organisations qualify for both.

Both organisations ensure that Millbrook Healthcare have a framework to achieve our energy goals, which in turn improves efficiency, reduces costs and helps mitigate climate change. Along with our internal knowledge we intend to meet the target set for our Net Zero challenge.

We are ISO accredited to 14001 Environmental Certification and have a wealth of internal knowledge to help keep this standard and our objectives on track. We are audited on an annual basis to ensure that we as a company do what we say we are doing. The company has been ISO 14001 certified since 2008 and continue to excel in this area.

All certifications are available either on request or on the company website

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions.

Baseline emissions are the reference point against which emissions reduction can be measured.

Millbrook Healthcare will be reviewing its base line emissions over the next 12 months due to expansion and the acquisitions of further sites/depots to ensure that we are competitive and on target for our Net Zero predictions.

Baseline Year: 2020/2021	
<p>Additional Details relating to the Baseline Emissions calculations.</p> <p><i>We have used the location-based method to calculate emissions.</i></p> <p><i>The total energy consumption for 2020/2021 was 18,253,819.05 kWh equating to 4,144.879 tCO₂e.</i></p>	
Baseline year emissions:	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	3,683.861 tCO ₂ e
Scope 2	377.091 tCO ₂ e
Scope 3 (Included Sources)	<p>83.927 tCO₂e</p> <p>Sources:</p> <ul style="list-style-type: none"> Emissions from Transmission and Distribution: 33.370 tCO₂e Emissions from business travel in rental cars or employee-owned vehicles where company is responsible for purchasing the fuel: 50.557 tCO₂e
Total Emissions	4,144.879 tCO₂e

Current Emissions Reporting

Reporting Year: 2023/2024	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	2,384.628 tCO ₂ e
Scope 2	214.446 tCO ₂ e
Scope 3 (Included Sources)	<p>95.301 tCO₂e</p> <p>Sources:</p> <ul style="list-style-type: none"> Emissions from Transmission and Distribution: 18.954 tCO₂e Emissions from business travel in rental cars or employee-owned vehicles where company is responsible for purchasing the fuel: 76.347 tCO₂e
Total Emissions	2,694.375 tCO₂e

Comparison Table

Item	Comparison Reporting Year (2022/2023)	Current Reporting Year (2023/2024)
Total energy consumption (kWh)	13,343,774.93 kWh	11,157,535.98 kWh
Associated Carbon Emissions (tCO ₂ e)	3,123.816 tCO ₂ e	2,694.375 tCO ₂ e
Metric - Emissions of tCO ₂ e per £m Sales Revenue	26.384 tCO ₂ e	22.757 tCO ₂ e

It is possible to see from the comparison table above that we are doing what we say we are doing and continuing to lower our carbon emissions year on year in line with our journey to net zero emissions. All, of the above are taken from the annual SECR reports.

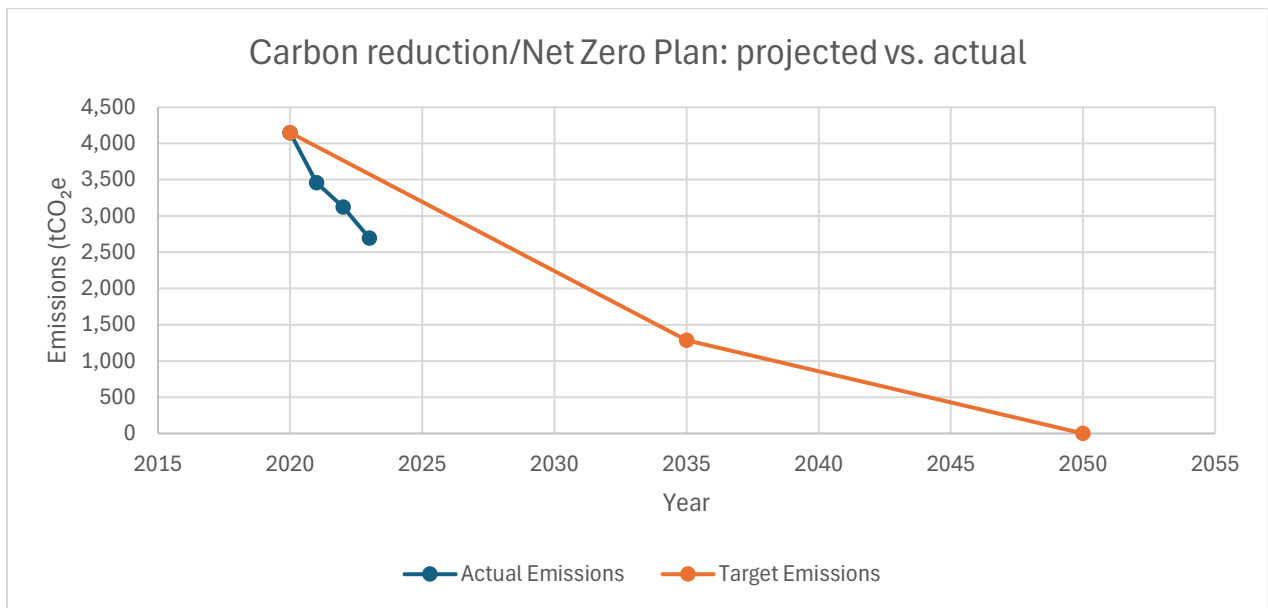
A pathway to net Zero emissions reduction targets

To continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next ten years to 1,283.9035 tCO₂e by 2035. This is a reduction of 69% against our baseline. These 2035 emission reduction targets will include:

- Scope 1: 1,066.03375 tCO₂e
- Scope 2: 188.5455 tCO₂e
- Scope 3: 29.32425 tCO₂e.

Progress against these targets can be seen in the graph below:



Carbon Reduction/Net Zero Projects

Completed Carbon Reduction/Net Zero Initiatives

The following environmental management measures and projects have been completed or implemented since the **2020/2021** baseline. The carbon emission reduction achieved by these schemes equate to **1,453.5 tCO₂e**, a **35%** reduction against the 2020/2021 baseline and the measures will be in effect when performing the contract.

Our ISO 14001:2015-certified environmental management system and annually reviewed environmental and sustainability policy contains a framework of carbon reduction objectives/initiatives and projects. These will be undertaken over a 3-year review period to ensure that the initiatives and projects are embedded, working, and delivering the intended outcomes before another set of carbon saving projects are introduced, we will be embarking on new projects every 12 month once the previous 12-month additions are satisfied:- this is another step in our goal of reaching Net Zero.

All objectives are open to change if better options become available through design, technology or any other outside influence that can benefit the company.

It is the company's intention to work through all objectives that are Specific, Measurable, Achievable, Relevant, and Time Bound, (SMART)

- Completing bi-annual site energy audits to analyse local depot energy usage
- Servicing all air conditioning units every five years to a TM44 level in line with current regulatory guidance. These are serviced annually to ensure efficiency.
- Working with landlords to fit all service centres with PIR/LED lighting and double glazing, reducing electricity and gas usage. We also have thermal barriers across our sites for both internal & external doors.
- Fitting Systemisers to urinals. Toilet cisterns are dual flush.
- Thermostatically controlling gas heating methods from October through to March and turning off heating from April to October in many Service centres.
- Ensuring end-of-day procedures at service centres to minimise electricity usage, include switching off monitors, computers, printers, photocopiers, lighting, and heaters/fans.
- Following the principles of reduce, reuse and recycle to minimise resource use and associated emissions, with waste-to-energy processing of remaining waste ensuring zero waste is sent to landfill, eliminating landfill emissions.
- Automatically generating the shortest routes for drivers across all our contracts using route planning software, which redirects drivers during congestion to minimise mileage and vehicle idling, reducing emissions.
- Holding virtual meetings via Microsoft Teams wherever possible to reduce business-related travel and associated carbon emissions.
- Regularly servicing and maintaining all vehicles to ensure minimum levels of emissions are produced.

In the future we plan to implement further measures such as:

- Purchasing additional electric and hybrid vehicles as our fleet is reviewed and renewed, aiming to have a zero fossil fuel fleet by 2035.
- Trialling and implementing solar-powered chargers for handheld devices and scanners used for service delivery, reducing electricity usage.
- Increasing grey water reuse within our service centres, minimising carbon emissions associated with water treatment.
- Digitize paper-based processes, allow sustainable home working, issue tablets for audit working

Declaration and Sign Off

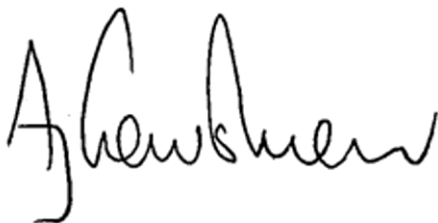
This Carbon Reduction Plan/Net Zero has been completed in accordance regulatory (PPN06/21) and associated guidance and reporting standards for Carbon Reduction Plan/Net Zero.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard1 and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:



Andrew Crawshaw

Chief Executive Officer

Millbrook Healthcare

Date: 17 December 2025

Year 1						
Objective	Rationale	Target	Target date	Target Criteria	Achievement Method	Next Action
TM44 certificates	Ensure all AC is working correctly	Ensure maximum efficiency	January 2026	All sites tested and certified	Local workforce	Track implementation
Biannual energy audits	To reduce energy usage locally	identify all energy wastage locally (lights left on, electrical appliances left plugged in and on standby etc)	Start dec 2025 10%-30% savings on energy	all sites to undertake local Energy Audits	Local Energy audits on AssesNet	Track implementation
LED Lighting	Reduce energy consumption	15% reduction in total energy consumption – Current Figure - kWh11,157.535.98 equates to 2,694.375 tCO2e	18-month 15% reduction - July 2027	upgrade to LED with motion sensors	Change of lighting in each facility	Track implementation
Year 2						
Thermostatic valves	Reduce wasted energy	Maximum efficiency	18%-41% in certain situations early 2027	All site fitted with the valves	Contracted plumber	Put action forward
Route Direction Van computer	Improve equipment efficiency	Reduce fuel, carbon emissions by 10%	Early 2027	Clean running vehicles,	Route vehicle tools	Put action forward

Overall energy reduction	Transition to renewable energy sources	Current Figure - kWh 11,157.535.98 equates to 2,694.375 tCO2e	2 years possible 20% reduction - Nov 2028/9	Install solar panels	Look for any government grants	Put action forward
Year 3						
Digitise paper-based processes	Remove all paper that can be digitise, Like the use of tablets for audit purposes, Teams calls	need a base line figure here - reduction from £28,473K (pa) (1249packs) Probably do this from spend on paper	10/01/2026 Base line needs to be set	reducing source consumption (like paper and energy)	Optimizing efficiency through data and automation and enabling sustainable work practices like remote work	Put action forward
Grey Water reuse	By installing low flow toilets, sensor taps and implementing rainwater harvesting systems for non-potable uses	Base line figure required	2027-2028 decrease water usage by 20% in 1 year	Engage a plumbing contractor	Use already vetted plumbing contractors	Put action forward
Electric Vehicles etc	Improve equipment efficiency	Reduce carbon emissions by 25% fuel for transport- Current Figure - 2,152.953 tCO2e	Replace 50% of current fleet with Electric vehicles - 2028	Replace internal combustion engines with electric	Source prices, work out savings	Put action forward